
**STOW
HIGH®**

**RECLAIM™
YOUR GARAGE SPACE**

Maintenance & Care

MODEL E

V1.1

NSHG Investments Pty Ltd
ABN 39 634 611 019
www.stow-high.com.au

Patent Pending
Registered Designs

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Daily use

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- Use caution when storing flammable gas or liquids in the appliance, particularly when the cover is installed. There is a risk of an explosion if the stored items leak or release vapour when stored in a sealed/confined space. Refer to the product label of the manufacturer for advice and recommendations on appropriate storage.
- Do not operate any electrical appliance within the case assembly (e.g. compressor or powered tools, etc).
- Do not place hot items in, near or below the appliance.
- Allow any hot items such as tools to cool before placing into the appliance.
- The manufacturers storage recommendations should be adhered to.
- Avoid placement of the appliance in direct sunlight.
- Do not use the appliance as a lifting device eg to hoist or lift other items. Never stand on or sit within the appliance.
- Do not allow children or others to play with the device.
- To avoid items falling and causing injury or damage to the appliance or the user, do not overload the appliance or place items towards the front where they may become unstable during or after operation of the appliance.
- Monitor items placed within the case.
- Ensure the case assembly is balanced with stored items. Do not allow heavy items to be stored on one side. It should always remain balanced.
- Do not allow items to protrude outside of the case, even if a cover is not fitted.
- Do not place fingers or other objects into the path of the closing case assembly.
- Do not make 'on the fly' adjustments to the case assembly, particularly when the appliance is 'ON'.

Maintenance and Care

Cleaning, care and maintenance



Before cleaning and undertaking maintenance or servicing, ensure the appliance is switched off and disconnected from power supply to prevent injury.

Cleaning:

- If a cover is fitted, remove the cover.
- Operate the appliance to its Open position (down)
- Ensure the appliance is switched off, unplugged and cool.
- If the appliance (including the cover) surfaces needs cleaning, wipe it down with a damp cloth, then with a soft, dry cloth.
- DO NOT wash the appliance or cover directly; do not immerse any parts in water or other liquid. Do not use solvents, abrasive products or alcohol-based cleaning agent on the surface. Using such harsh cleansers will scratch or damage the surface, or can even lead to deformation of the appliance structure.
- When cleaning ensure the appliance is properly supported and only the force necessary to cleanse the surface is applied.
- DO NOT allow the appliance to twist or flex backwards, sideways or forwards during cleansing. Always support the appliance during this process.
- DO NOT remove the compliance labels affixed to the appliance.
- Keep the slide tracks free of debris as debris may lodge in the tracks resulting in rough running and ultimately, failure of the slides.
- The slide tracks should be inspected for foreign objects and have a smooth operation. Lubrication should be applied to the slide tracks at 12 month intervals or at shorter periods if in coastal, dusty or very dry environments. Do not attempt to remove the lubrication.
- Wipe the exterior surfaces of the assembly occasionally with a cloth moistened (not dripping wet) with a mild soap solution. Dry the case, cover, etc with a soft dry cloth before operating the appliance.

Monthly:

- Manually operate the appliance. If it is unbalanced or binding, balance items as required.
- Check to be sure the appliance opens and closes fully. Make any necessary adjustments.
- Check the supply cord condition and it is free from obstructions.
- Check the condition of the wire rope cables. Ensure they are not frayed or have signs of damage.
- Check the wire rope swaged joins to ensure they do not have signs of damage and the wire rope has not moved or pulled through.

Annually:

- The slide tracks should be inspected for foreign objects and have a smooth operation. Lubrication should be applied to the slide tracks at 12 month intervals or at shorter periods if in coastal, dusty or very dry environments. Lightly grease the slides.
- Inspect the wire cable assembly for signs of wear or damage. If there are signs of fraying or corrosion seek professional advice and stop use.
- Inspect all screws and nuts for tightness and installation. Adjust as required.
- Inspect wire cable fixings to spool assembly.
- Inspect the wall anchor screws to ensure located in place.
- General- consider the services of a professional tradesman to undertake inspection and servicing.

Other information



Battery precautions

- Do not open batteries or short-circuit batteries. Only use fresh batteries of the correct size and type.
- Due to the increased risk of leakage, remove batteries when they are empty and when the remote control is not going to be used for long periods.
- Avoid contact with battery acid. If battery acid has leaked, avoid contact with skin, eyes and mucous membranes to prevent injury. In the event of contact with the acid, rinse the affected areas immediately with plenty of clean water and contact a doctor at once.
- Keep out of reach of children. Children cannot assess dangers correctly and are injured as a result. Please ensure that the remote control is kept out of children's reach as it contains a button battery. If batteries are swallowed, seek immediate medical assistance. Also ensure the remote control packaging is disposed of safely.
- Only dispose of batteries when they are fully discharged. Dispose of them in accordance with statutory obligations. Do not dispose of them in household waste.
- To prevent a risk of explosion, normal batteries must not be charged, heated or disposed of by burning. Never throw batteries into a fire or subject them to high temperatures.

Battery replacement

If the remote control battery is flat, insert a new battery into the compartment at the back of the remote control.

To open the cover to the battery compartment at the back of the remote control, slide the cover in a downward direction with your thumb.

Remove the cover, take out the depleted battery and replace it with a new battery of the same size and type., making sure to match the polarity markings (+/ -) on the battery with that inside the compartment.

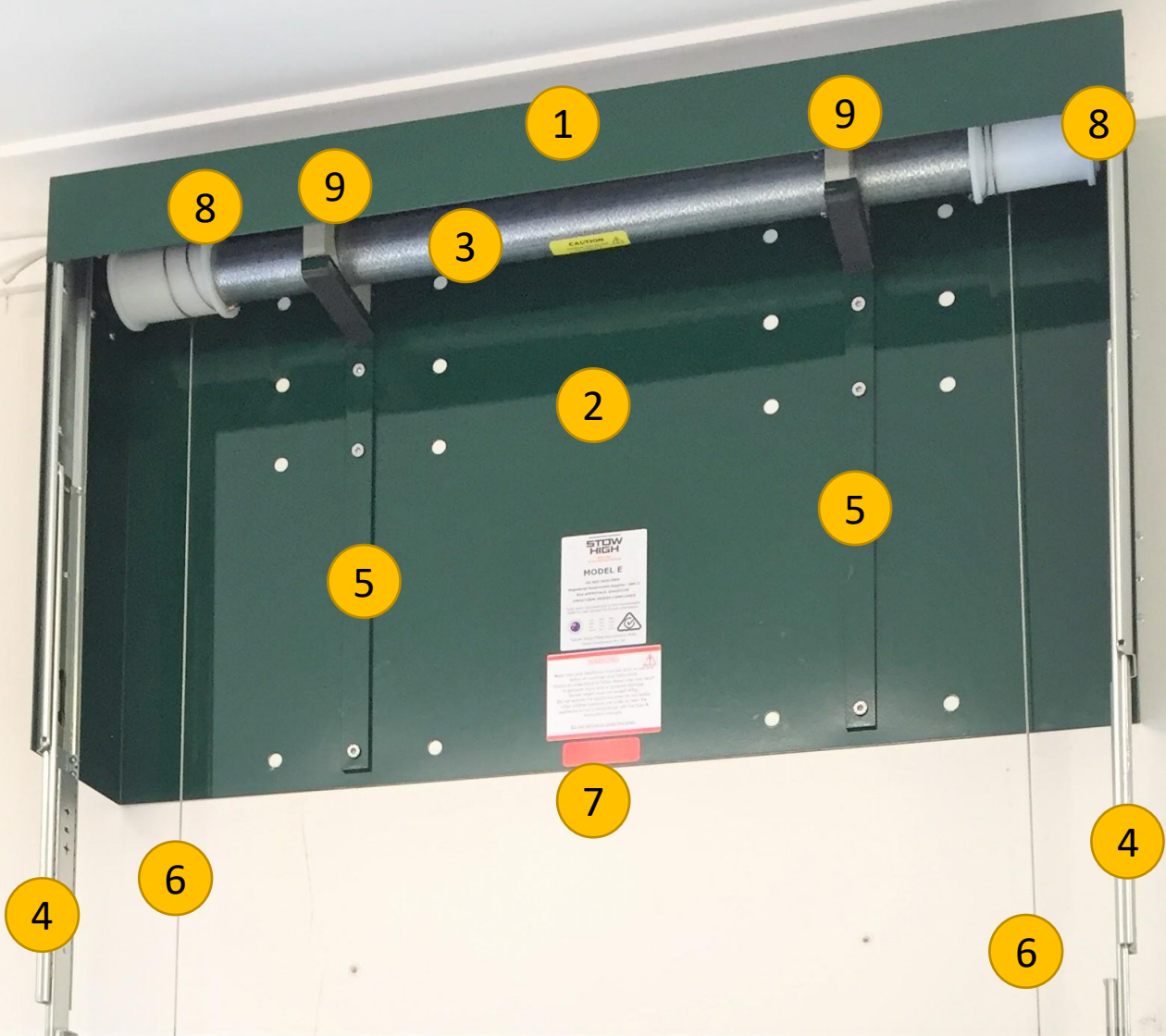
Ensure the battery is pushed securely into place. It should be tight with no movement.

Close the battery compartment.

Note- a blue light activates on the remote control to indicate a press function. If the blue light fails to activate when a button is pushed the battery is most likely not secured correctly. Repeat steps above. If the remote control indicating light continues to operate upon push activation, a more substantial push of the remote may be required by use of the thumb.

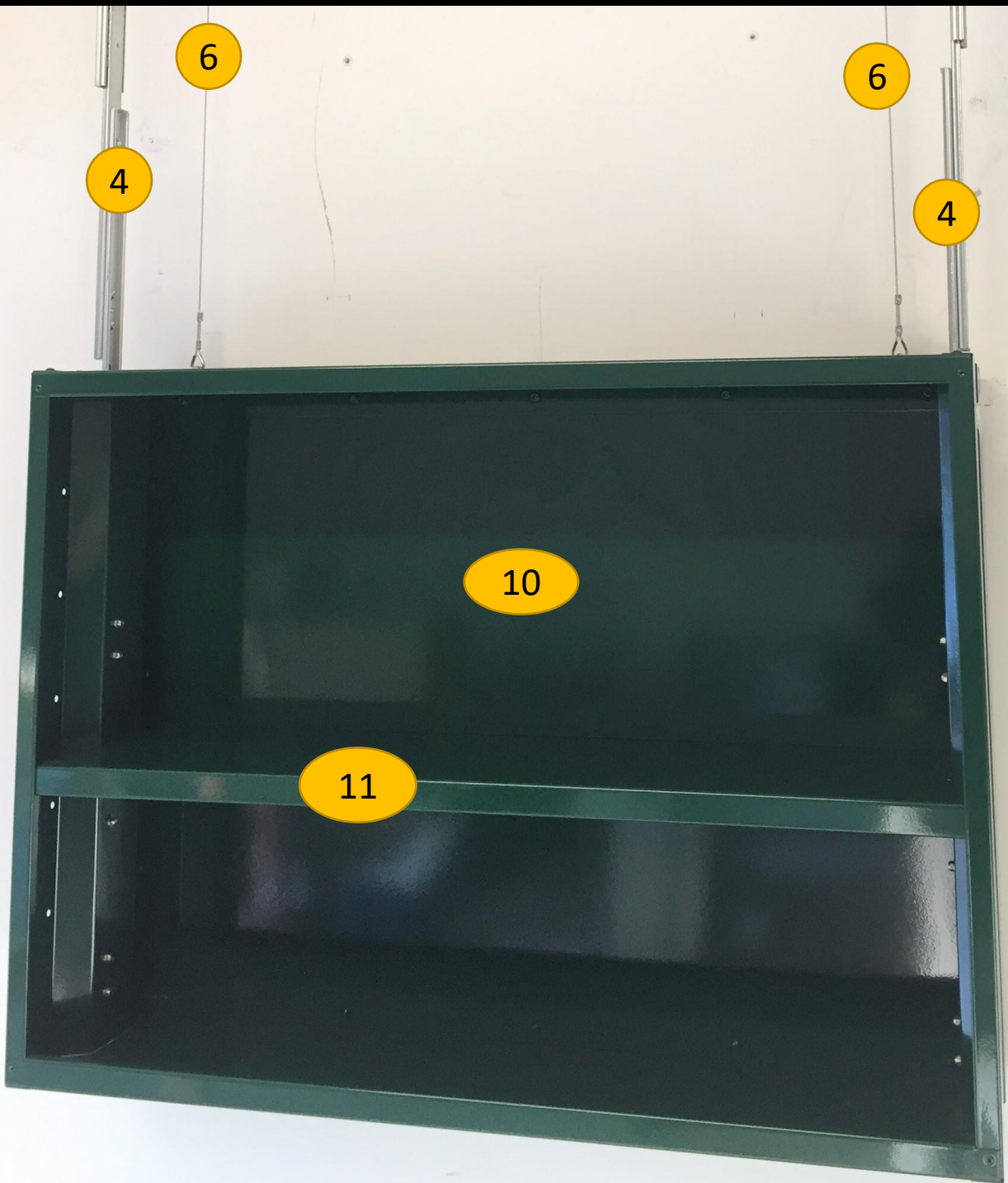
Note- All batteries have an expiry date and an un-opened package may still contain a battery that is out of date. Check the date of the expiry before replacing a discharged battery.

Components Identification



1. Top Cover
2. Wall backing plate
3. Motor drive assembly
4. Vertical stabilizer slides
5. Wall mounting bracket(s)
6. Wire rope
7. Compliance labels
8. Spool(s)
9. Block bearing(s)

Components Identification



- 10. Case (cabinet)
- 11. Shelf (optional)
- 4. Vertical stabilizer slides
- 6. Wire rope

Components Identification



12. Motor end bracket plate

13. Power outlet cord

14. Remote control aerial

15. Cover (aluminium checker plate shown)

Refer to Installation and operating instructions for Model E covers

16. Remote control

17. R Clip

Replacement parts & components

Stow High stocks all components and parts to support your Stow High appliance should they be required. In the unlikely event that you require a component or part please contact Stow High.

Replacement parts can be ordered through the Stow High E-commerce website at www.stow-high.com.au

The following items, listed below are not available on the website and may be ordered separately by existing customers.

Should an item be unavailable on the e-commerce site please contact us at enquiry@stow-high.com

Part Description	Part/stock number
Vertical stabilizer slide kit (4 slides, screws, nut and 3mm allen key)	ME-VSSK
Drive assembly (Complete)	ME-DRIVE
Remote control (inc battery)	ME-Remote
Wall mounting brackets (pair) – Specify colour on ordering	ME-WMB-add colour
Brick, blockwork or concrete wall anchoring screws (including drill driver bit)	ME-BBC anchors
Timber wall anchoring screws (including drill driver bit)	ME-TSW anchors
Top Cover	ME-Topcover-add colour
Wall backing plate	ME-WBP-add colour

Specifications

Compliance

This appliance has been designed, engineered and tested (including independent tests) to meet the applicable safety requirements including;

- AS/NZS 3820:2009
- AS/NZS 3112:2000
- AS/NZS 60335.2.97:2017
- AS/NZS 60335.1:2011 Inc A1-5
- AS/NZS 1170:2002
- AS/NZS 1170.1:2002
- AS/NZS 1720:2010
- AS/NZS 4100:1998



Registered Responsible Supplier- E8112

SAA Approvals- Certificate number SAA201100

Design and specifications are subject to change without prior notice.

Responsible disposal

At the end of its working life, make the appliance unserviceable by unplugging it from the power outlet and cutting the power cord.

Do not throw this appliance out with your household rubbish. Electrical and electronic products contain substances which can have a detrimental effect on the environment and human health if disposed of inappropriately. Observe any local regulations regarding the disposal of electrical consumer goods and dispose of it appropriately for recycling. Contact your local authorities for advice on recycling facilities in your area.

Labels

Compliance and warning labels and notices are affixed to the appliance from the manufacturer. Do not remove or tamper with the labels.

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MODEL E

AS/NZS 3820:2009
Registered Responsible Supplier : E8112
SAA APPROVALS: SAA201100
STRUCTURAL DESIGN COMPLIANCE

*Tube motor and assembly is non-maintainable.
Refer to User manual for further information.*

240V	50Hz	15Nm
205W	0.9A	2.52kg
4mm	IP44	1 CL H
28/min	Q45	ECBS



Tubular Single Phase Asynchronous Motor
NSHG Investments Pty Ltd

WARNING



Read User and Installation manuals prior to use and follow all warnings and instructions. Failure to understand or follow these rules may result in personal injury and or property damage. Stored weight must not exceed 40kg. Do not operate the appliance when its not visible, when children/persons are under or near the appliance or not in accordance with the User & Instruction manuals.

Do not remove or cover this label.

If you have any questions please let us know.

M: 0492 424 775 (business hours)

E: enquiry@stow-high.com